



To our dear Guests,

First and foremost, I sincerely hope this letter finds you and your loved ones safe, healthy and practicing good self quarantining and distancing, during this ongoing pandemic. Although we are currently seeing a slight flattening of the curve in new COVID-19 cases in British Columbia, we are still seeing significant increases in the number of cases elsewhere. Severe travel restrictions, physical distancing and meeting sizes continue to be in place with more restrictions in travel being added on a weekly basis. These restrictions, necessary for the safety of both you and our staff, are presently in place until June 30th but there is now talk of keeping them in place further into the summer.

As you aware, Sonora is known for its superior service, outstanding cuisine and unparalleled outdoor experiences in our pristine wilderness. With social distancing and meeting sizes rigidly enforced, all of the great experiential activities we offer at Sonora would be grossly diluted. Additionally, even if travel restrictions were to be lifted, the social distancing that would be required on our helicopters, seaplanes and water taxis would make getting to Sonora a major obstacle if not next to impossible.

For this reason, and with your health and safety in mind, we must regrettably take the action of pushing back the opening of Sonora Resort until May 1st, 2021. It is not a decision we reached easily as we so very much wanted to welcome you to Sonora this year.

As we did for our guests in May, all guests currently booked with us for the remainder of our season, have the choice of a full refund for their reservations with Sonora Resort including our non-refundable deposit or alternatively, we hope you will elect to re-book with Sonora at 2020 rates for a date in the following year, 2021.

This was an extremely difficult decision for us to make but we believe it is in your best interest to take this action and we will be more than ready and ecstatic to open our doors when the restrictions have been lifted and we get the “all clear” to open. Hopefully in 2021 we will welcome you back to Sonora Resort and the world of Relais & Chateaux. Until that time please look after yourselves and those around you.

Warm regards,

*Sean Ross
President & COO*

